





Blue Ribbon VIP CUSTOMER MAINTENANCE PROGRAM

	 PLATINUM	 GOLD	 SILVER	 GENERAL SERVICE
WHAT'S COVERED?	\$48.50/m PER SYSTEM	\$37.50/m PER SYSTEM	\$21.50/m PER SYSTEM	\$199 PER UNIT
ANNUAL MAINTENANCE				
Semi-Annual Heating & AC Checkups	✓	✓	✓	
Filter Credit <small>PER CHECKUP</small>	✓	✓		
Blower Motor Pulled & Cleaned	✓	✓		
Annual Water Heater Flush	✓			
Indoor Air Quality Coverage	✓			
Test Smoke Detectors and CO Detectors	✓			
BREAKDOWNS & REPAIRS				
Emergency Priority Service	✓	✓	✓	
After Hours Scheduling <small>EMERGENCIES</small>	✓	✓	✓	
24-Hour Emergency Response Guarantee*	✓	✓		
Waived Emergency Service Fees <small>REGULAR HOURS</small>	✓	✓		
Waived Emergency Service Fees <small>AFTER HOURS</small>	✓			
Immediate Family Discount	✓			
Discount on Repairs	15%	10%	10%	
Repair Warranties	5-Year	3-Year	1-Year	30 Days
UPGRADE OR REPLACEMENT				
New Equipment Incentive	\$75/y <small>MAX: \$1,250</small>	\$50/y <small>MAX: \$750</small>	\$50/y <small>MAX: \$500</small>	
Instant Repair Credit	UP TO \$1,000 <small>1 YEAR</small>	UP TO \$500 <small>1 YEAR</small>	UP TO \$300 <small>30 DAYS</small>	
Member-Only Offers	✓	✓	✓	

Terms and conditions apply.